

PERSONAL CARE HOME CONTACT LIST AND LICENSURE STATUS

Personal Care Homes are private, for profit residential settings providing care and accommodations primarily for seniors and adults requiring assistance with activities of daily living.

Newfoundland and Labrador Health Services (NLHS) completes a clinical assessment to determine an individual's care needs and suitability for a personal care home and rank care requirements on a scale of Level I, II, Enhanced Care, III, or IV. Personal care homes are licensed to provide Level I, II or Enhanced Care. Personal care homes are regularly monitored for compliance with the Provincial Personal Care Home Operational Standards and a licensing review is completed annually.

The licensure status of personal care homes will be updated quarterly.

Level I and II Care- care provided to individuals with low care needs, generally requiring some assistance with activities of daily living.

Enhanced Care- care provided to residents who have higher care needs but are medically stable and do not require continuous supervision or frequent intervention by professional nursing staff.

Licensed- the home is compliant with regulations and standards to the satisfaction of NLHS at the time of monitoring or inspection.

Interim License- an interim license may be issued when the license term has expired but information is not available to inform the licensing renewal process.

Conditional License- a conditional license may be issued when the home is not compliant with regulations and standards at the time of monitoring and inspection, however the non-compliance issues identified do not significantly affect resident safety or quality of care. Where non-compliance issues are identified, a home is provided a corrective action plan with timelines. The home must notify the monitoring or inspection body when corrective action has been completed and compliance is met.

Revoked License- in circumstances where personal care homes have significant and/or sustained non-compliance with the regulations and operational standards, and have not demonstrated, to the satisfaction of NLHS, actions to correct the identified issues, non-compliance protocols may be enacted which may result in revoking the license of a personal care home. Where a license has been revoked, this will be indicated on the Department's website for one reporting period.

Note: Licensure status may change within the reporting period, more up to date information on the licensure status is available from NLHS or the personal care home which is required to post the license within the home in a location visible to the public.

Personal Care Homes in Newfoundland and Labrador

Personal Care Home	Location	Phone Number (Area Code 709)	Licensure Status	Care Level Licensed to provide
Eastern Urban Zone				
Admirals' Coast Retirement Centre	Kelligrews	744-7075	Licensed	Level I, II and Enhanced Care
Aurora Estates	Anchorage Road, CBS	999-2832 ext 303	Licensed	Level I, II and Enhanced Care
Bayview Heights Manor	Kelligrews	834-5792	Licensed	Level I, II and Enhanced Care
Bishops Gardens	St. John's	745-0808	Licensed	Level I, II and Enhanced Care
Bonaventure Retirement Home	St. John's	722-4040	Temporarily Closed	Level I and II
Cambridge Estates	St. John's	576-4663	Licensed	Level I, II and Enhanced Care
Canning's Personal Care Home	Long Pond	834-4013	Licensed	Level I and II
Cherry Lane Manor	Manuels	834-2349	Licensed	Level I
Cradea Manor	Mt. Pearl	364-5265	Licensed	Level I, II and Enhanced Care
Heritage Square Retirement living	Conception Bay South	834-4775	Licensed	Level I, II and Enhanced Care
Hillcrest Estate	Mount Pearl	364-7077	Licensed	Level I, II and Enhanced Care
Karwood Retirement Retreat	Paradise	782-5300	Licensed	Level I and II
Kelly's Personal Care Home	Goulds	745-5343	Licensed	Level I
Kingsway Living Paradise	Paradise	754-4002	Licensed	Level I, II and Enhanced Care
Lanes Retirement Living St. John's	St. John's	895-2637	Conditional License	Level I, II, & Enhanced Care

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Linda's Personal Care Home	Goulds	745-1956	Licensed	Level I
Meadow Creek Retirement Centre	Paradise	782-4242	Licensed	Level I, II and Enhanced Care
North Pond Manor	Torbay	437-1415	Licensed	Level I, II and Enhanced Care
Pearl House	Mount Pearl	368-3850	Licensed	Level I and II
Ruby Manor	Mount Pearl	364-4943	Licensed	Level I, II and Enhanced Care
Westbury Estates	St. John's	745-5300	Licensed	Level I and II and Enhanced Care
Winslow Ridge	St. John's	733-4800	Licensed	Level I and II and Enhanced Care
Eastern Rural Zone				
Alderwood Estates	Witless Bay	334-2183	Licensed	Level I, II and Enhanced Care
Baccalieu Retirement Living	Old Perlican	587-2651	Licensed	Level I, II and Enhanced Care
Bay Robert's Retirement Centre	Bay Roberts	786-6665	Licensed	Level I, II and Enhanced Care
Beachside Manor	Placentia	227-1110	Licensed	Level I, II and Enhanced Care
Bonavista Retirement Centre	Bonavista	468-5900	Licensed	Level I, II and Enhanced Care
Callingwood Downs	Clarke's Beach	786-1850	Licensed	Level I, II and Enhanced Care
Clareville Retirement Home	Clareville	466-6459	Licensed	Level I, II and Enhanced Care
Cozy Quarters Personal Care Home	Clareville	466-2447	Licensed	Level I, II and Enhanced Care

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Joyful Manor	Holyrood	229-4072	Licensed	Level I and II
Grand Bank Retirement Living	Grand Bank	832-3900	Licensed	Level I, II and Enhanced Care
Hilltop Manor	Arnold's Cove	463-5000	Licensed	Level I, II and Enhanced Care
Lanes Retirement Living Carbonear	Carbonear	596-1244	Licensed	Level I, II and Enhanced Care
Marystown Retirement Centre	Marystown	279-2554	Conditional License	Level I, II and Enhanced Care
Miraquinn Hilltop Manor	Hickman's Harbour	547-2450	Licensed	Level I, II and Enhanced Care
Shag Rock Manor	Whiteway	588-2884	Licensed	Level I, II and Enhanced Care
Shirley's Haven	Catalina	469-3160	Licensed	Level I, II and Enhanced Care
St. Lawrence Retirement Living	St. Lawrence	873-3232	Licensed	Level I and II
Tobin's Guest Home	Holyrood	229-7464	Licensed	Level I and II
Winter Holme Manor	Winterton	583-2658	Conditional License	Level I and II
Woodford's Comfort Manor	Holyrood	229-3213	Licensed	Level I and II
Labrador Grenfell Zone				
Harbourview Manor	Mary's Harbour	921-6440	Licensed	Level I and II
Hart Haven	Sheshatshiu	372-4511	Licensed	Level I and II
Ivy Durley Place	Flower's Cove	456-2022	Licensed	Level I and II
Roddickton House	Roddickton	457-2166	Licensed	Level I and II
Shirley's Haven #2	St. Anthony	454-1070	Licensed	Level I, II and Enhanced care

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Central Zone				
Gander Bay Retirement Home	George's Point	676-2773	Interim License	Level I and II
Golden Years Estates	Gander	651-7363/6161	Licensed	Level I, II and Enhanced Care
Golden Years Estates	Grand Falls	489-7363	Interim License	Level I, II and Enhanced care
Green Bay Retirement Living	Springdale	867-3033	Interim License	Level I, II and Enhanced Care
Hillcrest Manor	Musgrave Harbour	655-2777	Licensed	Level I and II
Islandside Manor	Leading Ticks	438-2121	Interim License	Level I and II
Kingsway Living	Grand Falls-Windsor	393-5500	Licensed	Level I, II and Enhanced Care
Kingsway Living	Lewisporte	535-2866	Conditional License	Level I, II and Enhanced Care
Lanes Retirement Living	Botwood	257-2400	Interim License	Level I, II and Enhanced Care
Nightingale Manor	Gander	256-3711	Interim License	Level I, II and Enhanced Care
OceanBreeze Retirement Living	Brown's Arm	654-3171	Interim License	Level I, II and Enhanced Care
Oram's Baywatch Manor	Glovertown South	533-6999	Conditional License	Level I, II and Enhanced Care
Oram's Bethesda Manor I	Gander	381-3300	Licensed	Level I, II and Enhanced Care
Oram's Bethesda Manor II	Gander	381-0405	Licensed	Level I, II and Enhanced Care
Oram's Birchview Manor	Glovertown	533-2600	Interim License	Level I, II and Enhanced Care

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Oram's Emmanuel Manor	Gambo	674-4254	Interim License	Level I, II and Enhanced Care
Otterbury Manor	Wesleyville	536-3383	Conditional License	Level I and II
Pleasantview Manor	Lewisporte	535-0941/0942	Licensed	Level I, II and Enhanced care
Riverhead Manor	Fogo	266-2336	Conditional License	Level I, II and Enhanced care
Robinson's Personal Care Home	Bishops Falls	258-6446	Interim License	Level I and II
Providential Living Springdale (previously Springdale Retirement Centre)	Springdale	673-5777	Licensed	Level I, II and Enhanced care
Sunset Manor	Twillingate	884-5301	Conditional License	Level I
The Fountains at Hollett Park	Grand Falls-Windsor	489-6877	Licensed	Level I, II and Enhanced Care
The Legacy at Hollett Park	Grand Falls-Windsor	489-5812	Licensed	Level I, II and Enhanced Care
Twin Town Manor	Grand Falls-Windsor	489-0988	Interim License	Level I, II and Enhanced care
Providential Living Baie Verte (previously White Bay Retirement Living)	Baie Verte	544-7100	Conditional License	Level I, II and Enhanced Care
Western Zone				
Acadian Village	Stephenville	643-9669	Licensed	Level I, II and Enhanced care
Crosswinds Seniors Resort	Robinsons	274-3001	Licensed	Level I, II and Enhanced care

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Deer Lake Manor	Deer Lake	635-5967	Licensed	Level I, II and Enhanced Care
Oceanside Personal Care Home	Codroy	955-2339	Conditional License	Level I and II
Lohnes Complex	Corner Brook	785-1200	Licensed	Level I, II and Enhanced Care
Main River Retirement Home	Pollard's Point	482-2334	Licensed	Level I and II
Mountain Hope Manor	Port aux Basques	695-3458	Licensed	Level I, II and Enhanced Care
Mountain View Retirement Center	Corner Brook	637-7960	Licensed	Level I, II and Enhanced Care
Mountain View House	Meadows	783-2019	Licensed	Level I, II and Enhanced care
Lanes Retirement Living Port Saunders	Port Saunders	861-4242	Licensed	Level I, II and Enhanced care
Lanes Retirement Living Irishtown-Summerside	Irishtown	783-2141	Licensed	Level I, II and Enhanced care
Silverwood Manor	Kippens	643-6550	Licensed	Level I and II and Enhanced Care
Xavier House	Corner Brook	634-2787	Licensed	Level I and Enhanced Care
Westmount Estates	Corner Brook	388-4888	Licensed	Level I and II and Enhanced Care