

## **Newfoundland and Labrador Prescription Drug Plan**

### **Biosimilars Initiative**

#### **Patient support programs and Infusion Clinics**

**Note:** Patient Support Program and infusion clinic information has been provided to the Newfoundland and Labrador Prescription Drug Plan by the manufacturers and may not be available for all biologic products. Please contact the Patient Support Program or drug manufacturer directly for more information, or if you have questions about these services.

**The biosimilars are listed in alphabetical order according to chemical name, under each chemical name, the applicable biosimilar brand names are listed alphabetically.**

#### **ADALIMUMAB**

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##### **Abrilada (Pfizer)**

The PfizerFlex Patient Support Program offers the following services:

- Care Coach Nurse as single point of contact
- Reimbursement navigation and financial assistance
- Bridging support/Therapeutic assistance
- Adherence calls and resources
- Patient/Disease monitoring
- Vaccine services
- Lab services
- Digital companion i.e. (Lyfe App for nutrition and lifestyle management)
- Drug coordination and delivery service
- Injection training (clinic, home, virtual)
- Telephone: 1-855-935-3539 Fax: 1-833-958-3539
- Email: [abrilada@PfizerFlex.com](mailto:abrilada@PfizerFlex.com)
- Hours: Monday to Friday, 8:00 am to 8:00 pm EST

## **Amgevita (Amgen)**

The Amgen ENTRUST Patient Services provides services to assist AMGEVITA patients in navigating their patient journey. Our services include:

- In-office nurse support for prescribers
- Reimbursement navigation
- Injection support
- Financial Assistance and Free of Charge goods (evaluated on a case by case basis)
- Testing /Lab work

Hours of Operation: Monday – Friday, 8 AM – 8 PM EST

Phone: 1-877-936-2735

Fax: 1-833-423-0252

Email: [info@oneenliven.ca](mailto:info@oneenliven.ca)

[amgevita@oneenliven.ca](mailto:amgevita@oneenliven.ca)

Additional information regarding the PSP can be found on AMGEVITA.ca.

How to enroll: To enroll into the program, the patient or healthcare provider should complete and sign an enrollment form or contact the program for more details.

## **Hadlima (Organon)**

### **HARMONY BY ORGANON™ Patient Support Program**

The HARMONY BY ORGANON™ Patient Support Program provides eligible patients access to:

- A designated HARMONY BY ORGANON™ Coordinator
- Comprehensive reimbursement support and assistance with special authorization (SA) forms
- Financial assistance, temporary bridging, and coverage of additional doses when applicable
- Monitoring and lab testing support
- Vaccination support
- Paid subscription to the LyfeMD app, a lifestyle intervention-based program that focuses on nutrition, yoga, breathing, mindfulness, and physical activity programs.
- Additional services for HADLIMA®
- Coordination with patient's preferred pharmacy
- Self-injection training options to help patients get started on treatment
- On-going injection support
- Extended travel assistance program including a travel case and travel documentation

HARMONY BY ORGANON™ has a Patient Support Team and services to help create a personalized journey for those enrolled. We are an experienced partner that can help you support your patients through customized enrollment options and transition plans.

To enroll a patient in the HARMONY BY ORGANON™ Patient Support Program, please contact the Program:

Toll free number: 1-866-556-5663 (Monday to Friday 8:00 am to 8:00 pm EST)

Fax number: 1-866-240-4076

E-mail: [info@harmonybyorganon.ca](mailto:info@harmonybyorganon.ca)

## **Hulio (Biocon Biologics)**

Throughout every stage of their Journey, the My Bicocon Biologics™ program is there to provide Hulio patients with support customized to their individual needs:

- Easy enrollment into the program via simplified auto-populating forms integrated to the majority of EMRs (electronic medical records)
- 1-on-1 Support with a dedicated patient care coordinator to help manage their condition. This includes optional pre-requisites coordination
- Reimbursement navigation and financial support
- Flexible medication delivery as required
- Options for in-person and/or phone or virtual injection training
- Patient dedicated website with video tutorials and information about biosimilars
- Dedicated patient resources i.e. starter kit, disease state brochures, instructions for use videos and injection work mats
- Adherence calls available at month 6

Hours: Monday to Friday, 8 am to 8 pm EST

Phone: 1-844-485-4677

Fax: 1-844-554-8546

Email: [hulio@assistprogram.com](mailto:hulio@assistprogram.com)

## **Hyrimoz (Sandoz)**

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Hyrimoz and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

### **Idacio (Fresenius Kabi)**

KabiCare is a responsive program, tailored to patients and health care providers. Offering high patient satisfaction through single point of contact Case Managers, reimbursement navigation, financial assistance, patient education nursing support as well as other services.

Hours of Operation: Monday to Friday 9:30 am to 5:30 pm Newfoundland time

Toll free number: 1-888-304-2034

Fax number: 1-888-304-2014

E-mail: [info@kabicare.ca](mailto:info@kabicare.ca)

Website: [www.kabicare.ca](http://www.kabicare.ca)

### **Simlandi (Jamp Pharma)**

JAMP Care

JAMP Care is an established Patient Support Program with a focus on EASE OF USE and RESPONSIVENESS, INSPIRING CONFIDENCE AND TRUST in all we do!

JAMP Care is committed to providing PREMIUM CARE with RAPID RESPONSE times.

[JAMP Care \(jampcare-support.ca\)](http://JAMP%20Care%20(jampcare-support.ca))

Phone: 514-953-9662

## **Yuflyma (Celltrion)**

The CELLTRION CONNECT™ Patient Support Program is designed to provide patients with comprehensive and personalized support throughout their treatment journey

- Access to educational materials and resources, including a nurse case manager, if required.
- Treatment education, training and virtual administrative support
- Assess coverage options and answer financing questions.
- Investigate financial options for the portion of their treatment costs that are not covered by insurance plans.
- Coordination with pharmacies to offer home delivery of their medication (if applicable).
- Help connect with other patients and other resources in the community.

Contact us at

Tel: 1-855-966-1648

Fax: 1-855-966-2223

[support@celltrionconnect.ca](mailto:support@celltrionconnect.ca)

Our call centre hours are Monday to Friday 8 am to 8 pm EST, not including statutory holidays.

Celltrion Healthcare Canada Limited

121 King Street West, Suite 1010, Toronto, Ontario, M5H 3T9

## AFLIBERCEPT

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### AFLIVU™ (Apotex Inc.)

EyeVantage™ is a comprehensive patient support program designed to help patients prescribed AFLIVU™ access everything they need to start and continuing their treatment.

- **Financial assistance** to help make treatment more affordable, including bridging and compassionate supply for eligible patients.
- **Reimbursement navigation** to secure coverage and access to Apotex medications.
- **Support with coverage renewals** to ensure uninterrupted treatment.
- **Dedicated staff** to deliver timely support to both patients and their healthcare team.
- **Educational resources** to support patients' understanding of their treatment.

Healthcare providers can enroll patients by completing the enrollment form available at [EyeVantage.ca](http://EyeVantage.ca), or by contacting the program directly:

**Phone:** 1-855-828-0496

**Fax:** 1-833-988-1229

**Email:** [support@eyevantage.ca](mailto:support@eyevantage.ca)

**Website:** [www.eyevantage.ca](http://www.eyevantage.ca)

**Hours:** Monday to Friday, 8:00 AM – 8:00 PM EST

## **YESAFILI (Biocon Biologics)**

**Patient support program:** Opticare

**The services offerings include:**

- **Fast Start** - Allows new patients to start therapy immediately and program providing support while coverage is being secured
- **Field Services** - Offering educational and administrative support to clinic's to facilitate program enrollment and YESAFILI use
- **Patient Support Program (PSP) Enrollment** - Providing enrollment support with multiple approaches available based on clinic's workflow
- **Bridge Program** - Minimizing authorization-related treatment delays for existing patients transitioning from the reference aflibercept
- **Reimbursement Navigation** - Investigation of coverage options to determine patient eligibility status and providing financial assistance as needed
- **Prescription Fulfillment Services** - Coordination of inventory management and order preparation, delivery and tracking for sites

Opticare Phone#/Fax#: 1-866-620-1292

Email: [support@Opticare.ca](mailto:support@Opticare.ca)

Hours: Monday – Friday 9am to 8PM EST

## **DENOSUMAB**

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### **WYOST (Sandoz)**

The SANDOZ PLUS Bio CareTM Patient Support Program offers services designed to help Canadian patients who have been prescribed WYOST® and support them throughout their treatment.

If you have any questions or for additional support, please contact the SANDOZ PLUS Bio CareTM Patient Support Program:

Phone: 1 833 726-3690

Fax: 1 833 726-3698

Monday-Friday 8 AM-8 PM EST

## **ENOXAPARIN**

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### **Elonox (Fresenius Kabi)**

Elonox® & Elonox® HP patients can receive assistance through KabiCare which is a highly flexible & responsive program that is tailored to patients and health care providers. Provides high patient satisfaction with a dedicated team of Case Managers offering reimbursement navigation, financial assistance, compassionate use (some restrictions apply), patient education support as well as other services.

Hours of Operation: Monday to Friday 9:30 am to 5:30 pm Newfoundland time

Toll free number: 1-855-473-5666

Fax number: 1-833-693-5666

E-mail: [support@kabicare.ca](mailto:support@kabicare.ca) Website: [www.kabicare.ca](http://www.kabicare.ca)

## **Inclunox (Sandoz)**

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Inclunox and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

<https://www.sandoz.ca/en/psp>

**Noromby (Juno Pharmaceuticals)** No formal Patient Support Program, however Juno continues to support patients and health care professionals with materials available on our website: <http://www.junopharm.ca/Noromby>

### **Redesca (Valeo Pharma)**

Patient Support Program (PSP) – Redesca Santé

Compassionate card offered to patient who cannot pay for Redesca or Redesca HP.

Contact your Health Care Professional for more information.

To learn more about Redesca Santé: [medinfo@valeopharma.com](mailto:medinfo@valeopharma.com)

## ETANERCEPT

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### Brenzys (Organon)

#### HARMONY BY ORGANON™ Patient Support Program

The HARMONY BY ORGANON™ Patient Support Program provides eligible patients access to:

- A designated HARMONY BY ORGANON™ Coordinator
- Comprehensive reimbursement support and assistance with special authorization (SA) forms
- Financial assistance, temporary bridging, and coverage of additional doses when applicable
- Monitoring and lab testing support
- Vaccination support
- Paid subscription to the LyfeMD app, a lifestyle intervention-based program that focuses on nutrition, yoga, breathing, mindfulness, and physical activity programs.
- Coordination with patient's preferred pharmacy
- Self-injection training options to help patients get started on treatment
- On-going injection support
- Extended travel assistance program including a travel case and travel documentation

HARMONY BY ORGANON™ has a Patient Support Team and services to help create a personalized journey for those enrolled. We are an experienced partner that can help you support your patients through customized enrollment options and transition plans.

To enroll a patient in the HARMONY BY ORGANON™ Patient Support Program, please contact the Program:

Toll free number: 1-866-556-5663 (Monday to Friday 8:00 am to 8:00 pm EST)

Fax number: 1-866-240-4076

E-mail: [info@harmonybyorganon.ca](mailto:info@harmonybyorganon.ca)

### **Erelzi (Sandoz)**

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Erelzi and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

## **Rymti (Lupin)**

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Rymti and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

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## GLATIRAMIR ACETATE

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### Glatect (Pendopharm)

#### Ally, GLATECT Patient Support Program

The Ally Patient Support Program supports you and your GLATECT patients with:

- ✓ Copay coverage† and a Bridging program† for eligible patients
- ✓ Injection support and training
- ✓ Resource materials, including:
  - Patient Information Brochure and wallet card –
  - Step-by-Step Self-Injection Video Guide
  - For more information about the Ally Patient Support Program, call 1-833-ALLY100 (1-833-255-9100).
  - **How patients can enroll:** Via their neurologist or trained pharmacist using our enrollment form (*see attached files of the enrollment form*)
- **Phone number, fax, and email for Newfoundland and Labrador patients**
  - Phone : 1-833-ALLY100 (1-833-255-9100).
  - Fax: 1-833-255-9544.
  - Email: [ally@patientassistance.ca](mailto:ally@patientassistance.ca)
- **Link to PSP website:** [www.glatect.com](http://www.glatect.com)
- **Hours of operation :** 8am to 8pm EST

## INFLIXIMAB

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### Avsola (Amgen)

The Amgen ENTRUST Patient Services provides services to assist AVSOLA patients in navigating their patient journey. Our services include:

- In-office nurse support for prescribers
- Reimbursement navigation
- Injection support and infusion services
- Financial Assistance and Free of Charge goods (evaluated on a case by case basis)
- Testing /Lab work

Hours of Operation: Monday – Friday, 8 AM – 8 PM EST

Phone: 1-877-936-2735

Fax: 1-833-423-0252

Email: [info@oneenliven.ca](mailto:info@oneenliven.ca)

Additional information regarding the PSP can be found on AMGEVITA.ca. AMGEN ENTRUST's infusion network can be found at AVSOLA.ca.

How to enroll: To enroll into the program, the patient or healthcare provider should complete and sign an enrollment form or contact the program for more details.

## Ixifi (Pfizer)

The PfizerFlex Patient Support Program offers the following services:

- Care Coach Nurse as single point of contact
- Reimbursement navigation and financial assistance
- Bridging support/Therapeutic assistance
- Patient Education, Adherence calls and resources
- Patient/Disease monitoring
- Vaccine services
- Lab services
- Digital companion i.e. (LyfeMD App for nutrition, mental health and lifestyle management)
- Drug coordination and delivery service
- National infusion clinic network
- Home infusion Support
- Phone: 1-855-935-3539 Fax: 1-833-958-3539
- Email: [ixifi@pfizerflex.com](mailto:ixifi@pfizerflex.com)
- Hours: Monday to Friday, 8:00 a.m. to 8:00 p.m.
- Patient web site: [www.meetPfizerFlex.ca](http://www.meetPfizerFlex.ca)

## EST Infusion Centers for Ixifi (Pfizer)

PerCuro Corner Brook	Level 2, 4 Grenfell Drive	Corner Brook	NL	A2H 4B8
Coverdale Corner Brook	2 Herald Avenue, Suite 214	Corner Brook	NL	A2H 4B5
Coverdale Gander	60 Memorial Drive	Gander	NL	A1V 1C9
Coverdale Grand Falls- Windsor	28 Cromer Avenue	Grand Falls- Windsor	NL	A2A 1X2
Coverdale Mount Pearl	6 Mount Carson Avenue, Suite 105	Mount Pearl	NL	A1N 3K4
Coverdale St. John's	120 Stavanger Drive, Suite 102	St. John's	NL	A1A 5E8
INVIVA - St. John's	187 Lemarchant Road	St. Johns	NL	A1C 2H5
Bayshore - St. John's NL ICN	9 Paton Street, # A	St. John's	NL	A1B 4S8
Innomar Clarenville	105 Manitoba Drive, Suite 308	Clarenville	NL	A5A 1K2
Innomar Corner Brook (PPC)	345 O'Connell Drive	Corner Brook	NL	A2H 7V3
Innomar Gander	61 Elizabeth Drive, suite 140	Gander	NL	A1V 1G4
Innomar Grand Falls-Windsor	32 Bond Street	Grand Falls Windsor	NL	A2B 1J4
Innomar Happy Valley-Goose Bay	4-176A Hamilton River Road	Happy Valley-Goose Bay	NL	A0P 1E0
Innomar Marystow	170c McGettigan Blvd	Marystow	NL	A0E 2M0
Innomar Mundy Pond (PPC)	181 Mundy Pond Road	St.John's	NL	A1E 1V4
Innomar St. John's (PPC)	59 Airport Road	St. John's	NL	A1A 4Y3

## **Remdantry (Infusion, Celltrion)**

The CELLTRION CONNECT™ Patient Support Program is designed to provide patients with comprehensive and personalized support throughout their treatment journey

- Access to educational materials and resources, including a nurse case manager, if required.
- Treatment education, infusion coordination for induction doses if required, training and virtual administrative support for self-administration of maintenance doses
- Assess coverage options and answer financing questions.
- Investigate financial options for the portion of their treatment costs that are not covered by insurance plans.
- Coordination with pharmacies to offer home delivery of their medication (if applicable).
- Help connect with other patients and other resources in the community.

Contact us at

Tel: 1-855-966-1648

Fax: 1-855-966-2223

[support@celltrionconnect.ca](mailto:support@celltrionconnect.ca)

Our call centre hours are Monday to Friday 8 am to 8 pm EST, not including statutory holidays.

### **Remsima (Subcutaneous, Celltrion)**

The CELLTRION CONNECT™ Patient Support Program is designed to provide patients with comprehensive and personalized support throughout their treatment journey

- Access to educational materials and resources, including a nurse case manager, if required.
- Treatment education, infusion coordination for induction doses if required, training and virtual administrative support for self-administration of maintenance doses
- Assess coverage options and answer financing questions.
- Investigate financial options for the portion of their treatment costs that are not covered by insurance plans.
- Coordination with pharmacies to offer home delivery of their medication (if applicable).
- Help connect with other patients and other resources in the community.

Contact us at

Tel: 1-855-966-1648

Fax: 1-855-966-2223

[support@celltrionconnect.ca](mailto:support@celltrionconnect.ca)

Our call centre hours are Monday to Friday 8 am to 8 pm EST, not including statutory holidays.

## **Renflexes (Organon)**

### **HARMONY BY ORGANON™ Patient Support Program**

The HARMONY BY ORGANON™ Patient Support Program provides eligible patients access to:

- A designated HARMONY BY ORGANON™ Coordinator
- Comprehensive reimbursement support and assistance with special authorization (SA) forms
- Financial assistance, temporary bridging, and coverage of additional doses when applicable
- Monitoring and lab testing support
- Vaccination support
- Paid subscription to the LyfeMD app, a lifestyle intervention-based program that focuses on nutrition, yoga, breathing, mindfulness, and physical activity programs.
- Coordination with patient's preferred pharmacy
- Extended travel assistance program including a travel case and travel documentation

HARMONY BY ORGANON™ has a Patient Support Team and services to help create a personalized journey for those enrolled. We are an experienced partner that can help you support your patients through customized enrollment options and transition plans.

To enroll a patient in the HARMONY BY ORGANON™ Patient Support Program, please contact the Program:

Toll free number: 1-866-556-5663 (Monday to Friday 8:00 am to 8:00 pm EST)  
Fax number: 1-866-240-4076

E-mail: [info@harmonybyorganon.ca](mailto:info@harmonybyorganon.ca)

For the most updated Infusion Clinic Information for Renflexis please visit the following link:

[Infusion | Harmony Brenzys | HARMONY BY ORGANON \(harmonyorganon.ca\)](http://Infusion | Harmony Brenzys | HARMONY BY ORGANON (harmonyorganon.ca))

## **OMALIZUMAB**

### **Omlyclo (Celltrion)**

The CELLTRION CONNECT™ Patient Support Program is designed to provide patients with comprehensive and personalized support throughout their treatment journey

- Access to educational materials and resources, including a nurse case manager, if required.
- Treatment education, injection training / administration as required.
- Assess coverage options and answer financing questions.
- When applicable, investigate financial options for the portion of their treatment costs that are not covered by insurance plans.
- Coordination with pharmacies to offer home delivery of their medication (if applicable).
- Help connect with other patients and other resources in the community.

Contact us at

Tel: 1-855-966-1648

Fax: 1-855-966-2223

[support@celltrionconnect.ca](mailto:support@celltrionconnect.ca)

Our call centre hours are Monday to Friday 8 am to 8 pm EST, not including statutory holidays.

## RANIBIZUMAB

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### Byooviz (Samsung Bioepis Co. LTD)

Biogen ONE Ophthalmology Support Program (“Biogen ONE”) launched on March 1, 2023.

The Program is designed to support patients prescribed BYOOVIZ™ (ranibizumab injection). The core services of Biogen ONE are:

- BYOOVIZ First Dose Program - Clinics can access an initial supply of First Doses to be provided to patients upon initial appointment to avoid delayed therapy starts
- Field Case Manager Support – The main point of contact for the clinic, available to provide PSP materials (e.g., enrolment forms), patient resources, and clinic training on PSP
- Reimbursement Navigation – A dedicated reimbursement case manager will help patients explore insurance coverage and coordinate documentation
- Financial Assistance – The case manager will evaluate financial assistance options available to alleviate out-of-pocket expenses
- Patient Resources - Patients receive a Welcome Call and Welcome Kit, featuring an Amsler Grid to self-check vision. Online resources available at: [www.biogentherapies.com](http://www.biogentherapies.com)

To enroll into the Program please contact your HCP to complete the Patient enrollment form.

For further information on the Program, please call 1-800-398-5552, open Monday to Friday (excl. holidays) from 8:00 a.m. – 8:00 p.m., EST, or via email at [info@BiogenONEPprogram.ca](mailto:info@BiogenONEPprogram.ca).

## RITUXIMAB

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### Riximyo (Sandoz)

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Riximyo and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

## **Ruxience (Pfizer)**

- The PfizerFlex Patient Support Program offers the following services:
- Care Coach Nurse as single point of contact
- Reimbursement navigation and financial assistance
- Bridging support/Therapeutic assistance
- Adherence calls and resources
- Patient/Disease monitoring
- Vaccine services
- Lab services
- Digital companion i.e. (Lyfe App for nutrition and lifestyle management)
- Drug coordination and delivery service
- National infusion clinic network
- Injection training (clinic, home, virtual)

Phone: 1-855-935-3539

Fax: 1-833-958-3539

Email: [ruxience@pfizerflex.com](mailto:ruxience@pfizerflex.com)

Web: [www.ruxience.ca](http://www.ruxience.ca)

Hours: Monday to Friday, 8:00 a.m. to 8:00 p.m. EST.

**SEE INFUSION CLINICS NEXT PAGE**

**Infusion Centers for Ruxience (Pfizer)** – For specialists including Rheumatologists, Gastroenterologists, Dermatologists, Nephrologists, Neurologists, Respirologists, and Internal Medicine with previously listed specialties. (Exception in BC – Multiple Sclerosis regardless of physician's specialty)

PerCuro Corner Brook	Level 2, 4 Grenfell Drive	Corner Brook	NL	A2H 4B8
Coverdale Corner Brook	2 Herald Avenue, Suite 214	Corner Brook	NL	A2H 4B5
Coverdale Gander	60 Memorial Drive	Gander	NL	A1V 1C9
Coverdale Grand Falls- Windsor	28 Cromer Avenue	Grand Falls- Windsor	NL	A2A 1X2
Coverdale Mount Pearl	6 Mount Carson Avenue, Suite 105	Mount Pearl	NL	A1N 3K4
Coverdale St. John's	120 Stavanger Drive, Suite 102	St. John's	NL	A1A 5E8
INVIVA - St. John's	187 Lemarchant Road	St. Johns	NL	A1C 2H5
Bayshore - St. John's NL ICN	9 Paton Street, # A	St. John's	NL	A1B 4S8
Innomar Clarenville	105 Manitoba Drive, Suite 308	Clarenville	NL	A5A 1K2
Innomar Corner Brook (PPC)	345 O'Connell Drive	Corner Brook	NL	A2H 7V3
Innomar Gander	61 Elizabeth Drive, suite 140	Gander	NL	A1V 1G4
Innomar Grand Falls-Windsor	32 Bond Street	Grand Falls Windsor	NL	A2B 1J4
Innomar Happy Valley-Goose Bay	4-176A Hamilton River Road	Happy Valley-Goose Bay	NL	A0P 1E0
Innomar Marystow	170c McGettigan Blvd	Marystow	NL	A0E 2M0
Innomar Mundy Pond (PPC)	181 Mundy Pond Road	St.John's	NL	A1E 1V4
Innomar St. John's (PPC)	59 Airport Road	St. John's	NL	A1A 4Y3

## **Truxima (Celltrion)**

Truxima Teva Support Solutions (Truxima® TSS)

Truxima® TSS offers the following services to patients currently on Truxima®:

- Unique point of contact
- Reimbursement navigation
- Financial assistance
- Site-of-care coordination
- Infusion appointment scheduling

Phone: 1-877-714-2469

Fax: 1-833-981-2254

[tss.info@truximacanada.com](mailto:tss.info@truximacanada.com)

Hours: Monday to Friday, 8am to 8pm EST

## **Tocilizumab**

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### **Tyenne (Fresenius Kabi)**

KabiCare is a responsive program, tailored to patients and health care providers. Offering high patient satisfaction through single point of contact Case Managers, reimbursement navigation, financial assistance, patient education nursing support as well as other services.

Hours of Operation: Monday to Friday 9:30 am to 5:30 pm Newfoundland time

Toll free number: 1-888-304-2034

Fax number: 1-888-304-2014

E-mail: [info@kabicare.ca](mailto:info@kabicare.ca)

Website: [www.kabicare.ca](http://www.kabicare.ca)

## **Ustekinumab**

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### **Jamteki (Jamp Pharma Corp.)**

Patients being prescribed JAMTEKI™ will benefit from JAMP Care. JAMP Care is the Patient Support Program (PSP) that supports all products sold by JAMP Pharma Corporation for which a PSP is required. Services that will be provided for JAMTEKITM include:

- Fast reimbursement navigation support
- Bridging (as needed)
- Financial assistance (including Quebec)
- Dedicated Local Nurse Field Case Managers as Single point of contacts enrollment support, injection training, and help throughout the patient's journey
- Flexible and easy enrollment process with turnkey Clinical Lab & Vaccination test support to get patients on therapy quickly

For more information on JAMP Care, please contact the following:

JAMP Care ([jampcare-support.ca](http://jampcare-support.ca))

Téléphone: 1-855-517-0710 Télécopieur: 1-855-437-1490

Courriel: [Jamteki@JampCarePsp.ca](mailto:Jamteki@JampCarePsp.ca)

## Steqeyma (Celltrion Inc.)

The CELLTRION CONNECT™ Patient Support Program is designed to provide patients with comprehensive and personalized support throughout their treatment journey.

- Access to educational materials and resources, including a nurse case manager, if required.
- Treatment education, training and virtual administrative support
- Assess coverage options and answer financing questions.
- Investigate financial options for the portion of their treatment costs that are not covered by insurance plans.
- Coordination with pharmacies to offer home delivery of their medication (if applicable).
- Help connect with other patients and other resources in the community.

Contact us at

Tel: 1-855-966-1648

Fax: 1-855-966-2223

[support@celltrionconnect.ca](mailto:support@celltrionconnect.ca)

Our call centre hours are Monday to Friday 8 am to 8 pm EST, not including statutory holidays.

Celltrion Healthcare Canada Limited

121 King Street West, Suite 1010, Toronto, Ontario, M5H 3T9

## Wezlana (Amgen)

The Amgen ENTRUST® Patient Support Program provides services to assist Wezlana™ (ustekinumab) patients in navigating their patient journey. Our services include:

- Dedicated Amgen Entrust Case Manager (Nurse)
- Reimbursement Navigation
- Injection Services and Training
- Infusion Services
- Financial Assistance (for qualifying patients)
- Bridging and Dose Escalations (for qualifying patients)
- Lab Testing
- Vaccine Coordination
- Reminders and Patient Education Materials

Hours of Operation: Monday – Friday, 8 AM – 8 PM EST

Phone: 1-877-936-2735

Fax: 1-833-423-0252

Email: [info@oneenliven.ca](mailto:info@oneenliven.ca)

[wezlana@oneenliven.ca](mailto:wezlana@oneenliven.ca)

Additional information regarding the PSP can be found on WEZLANA.ca.

How to enroll: To enroll into the program, the patient or healthcare provider should complete and sign an enrollment form or contact the program for more details.