

Hope Air Partnership – Pilot Program (Effective July 8, 2025)

As part of a pilot initiative, MTAP has partnered with **Hope Air**, a national charity that provides free travel arrangements for patients in financial need who must travel long distances for specialized insured medical services.

Who Is Eligible?

To qualify for assistance through the MTAP–Hope Air partnership, patients must:

- Be an MCP beneficiary
- Have a **gross family income of \$70,000 or less**.
- Be required to **travel by air more than 400 kilometres** to access a specialized insured medical service not available in their home community.
- Be travelling for services that meet MTAP's eligibility criteria (e.g., specialist physician appointments, chemotherapy, dialysis, radiation, nuclear medicine testing).

How It Works

- Patients **apply directly to Hope Air** for assistance. If unable to complete the request online or need assistance with the online application, the travel request can be completed over the phone by calling Hope Air at 1-877-346-HOPE (4673). [Hope Air's Online Application](#)
- If approved, **Hope Air will arrange and pay for the patient's required travel expenses upfront**, which may include:
 - Flights
 - Accommodations
 - Meal per diems
 - Taxis to and from the airport, accommodations, and medical appointments
- After travel, Hope Air will submit a claim to MTAP on behalf of the patient for assistance toward eligible costs under MTAP policy.
- Eligible MTAP assistance will be paid directly to Hope Air.
- Patients **cannot submit a separate claim to MTAP** for the same trip if it was arranged and paid for by Hope Air.

Trips Longer Than 14 Days

If a patient's medical trip is required to last more than **14 consecutive days**, they may apply directly to MTAP for **additional eligible expenses** starting on **day 15** of their travel. These expenses must meet MTAP's standard policy requirements and cannot be claimed through Hope Air.

Making the Best Choice for Your Family

Patients are encouraged to consider both options—Hope Air and MTAP—and choose the one that is **most economical and suitable** for their family's needs. For example, patients who can afford to pay upfront and prefer to claim reimbursement may choose MTAP, while those who need travel costs covered in advance may benefit from applying to Hope Air.

Not Eligible for the Partnership?

Patients who do **not qualify for the MTAP–Hope Air partnership** (e.g., due to income or travel method) may still be eligible for assistance directly through Hope Air. To apply or learn more:

Visit: Hope Air <https://hopeair.ca/>

Application Link: [Hope Air Travel Assistance Request Application](#)